## HIGHER CERTIFICATE IN MANAGEMENT

## Mrs. Audrey Qengwa

Audrey is the Divisional Head of Care Services at the Pollsmoor Correctional Services. According to Audrey, completing the HCM course has improved her confidence in her management and leadership abilities. "I am now feeling my authority value. My assertiveness skills have also improved a lot."



"I have three (3) other qualifications with other institutions, but the quality of the FPD courses is in every way better in quality. The lecturers know their work and makes students have interest in the studies."

